

SMICoP Governance Board 089

28 January 2021 at 10:00

Microsoft Teams & Teleconference

Dial in Number: [+44 20 3855 5248](tel:+442038555248), [160032122#](tel:+44203855160032122)

Conference ID: 160 032 122#

[Link to join Microsoft Teams Meeting](#)

Final Agenda

No.	Item	Paper Reference	Lead
Part 1: General Administration			
1.	Administration: <ul style="list-style-type: none"> • Welcomes and Apologies • Conflicts of Interest • Competition Law Dos and Don'ts • Minutes from SGB 88 • Outstanding Actions (For Decision)	SGB 088_Administration Draft Minutes 088 v0.2	ElectraLink
2.	BEIS Update: <ul style="list-style-type: none"> • SMOG • CRG • Non-Domestic Working Group & Operational Workshop • RWG (For Information)	Verbal	BEIS
3.	Energy Complaints Presentation (For Information)	SGB 089_01 Energy Ombudsman Energy Complaints presentation	Energy Ombudsman, Citizens Advice
4.	Citizens Advice suggestion for the Un-anonymised Domestic Monitoring and Compliance Customer Survey report (For Decision)	SGB 089_02 Citizens Advice suggestion for the Un-anonymised MCCS report SGB 089_03 SMICoP Domestic Monitoring and Compliance Survey Report Q3 2020	ElectraLink
5.	Temporary wording for customer survey questions and implementation date of CR063 update/review (For Information)	Verbal	ElectraLink
6.	RECCo Transition Update <ul style="list-style-type: none"> • Revisiting SMICoP Audit Specification 	SGB 089_04 RECCo Transition Update SGB 089_05 Retail Code Consolidation Overview	ElectraLink

	<ul style="list-style-type: none"> Summary review of Smart Meter Installation Schedule changes – REC 2.0 consultation (For Decision) 	SGB 089_06 Smart Meter Installation Schedule SGB 089_07 RECCo Draft Strategy and Headline Budget 2021-2022	
7.	Change Request to close down SMICoP (For Decision)	SGB 089_08 Change Request to close down SMICoP	ElectraLink
8.	SMICoP FAQ website page (For Decision)	SGB 089_09 SMICoP FAQ website page	ElectraLink
9.	SMICoP Escalation Process January '21 Update – <i>no escalations this month</i> (For Information)	SGB 089_10 SMICoP Escalation Process_Attachment 1_Tracker	ElectraLink
10.	Monitoring and Compliance Update – January '21 V 1.0 (For Information)	SGB 089_11 Compliance Monitoring Tool - FOR PUBLICATION	ElectraLink
11.	Risks, Issues, Decisions and Opportunities (RIDO) Register (For Information)	SGB 089_12 SMICoP RIDO Register	ElectraLink
12.	SMICoP Member Accession (For Decision)	SGB 089_13 SMICoP Member Accession SGB 089_14 SMICoP Member Accession - Appendix 1 PFP Energy	ElectraLink
Part 2: Change Process			
13.	Change Request Log (For Information)	SGB 089_15 Change Request Log	ElectraLink
14.	Housekeeping Log (For Information)	Verbal	ElectraLink
Part 3: Any Other Business			
15.	Agenda Items for Next Meeting	Verbal	ElectraLink
16.	Any Other Business	Verbal	All

Next Meeting Date/ Location:

25 February 2021, Microsoft Teams & Teleconference
